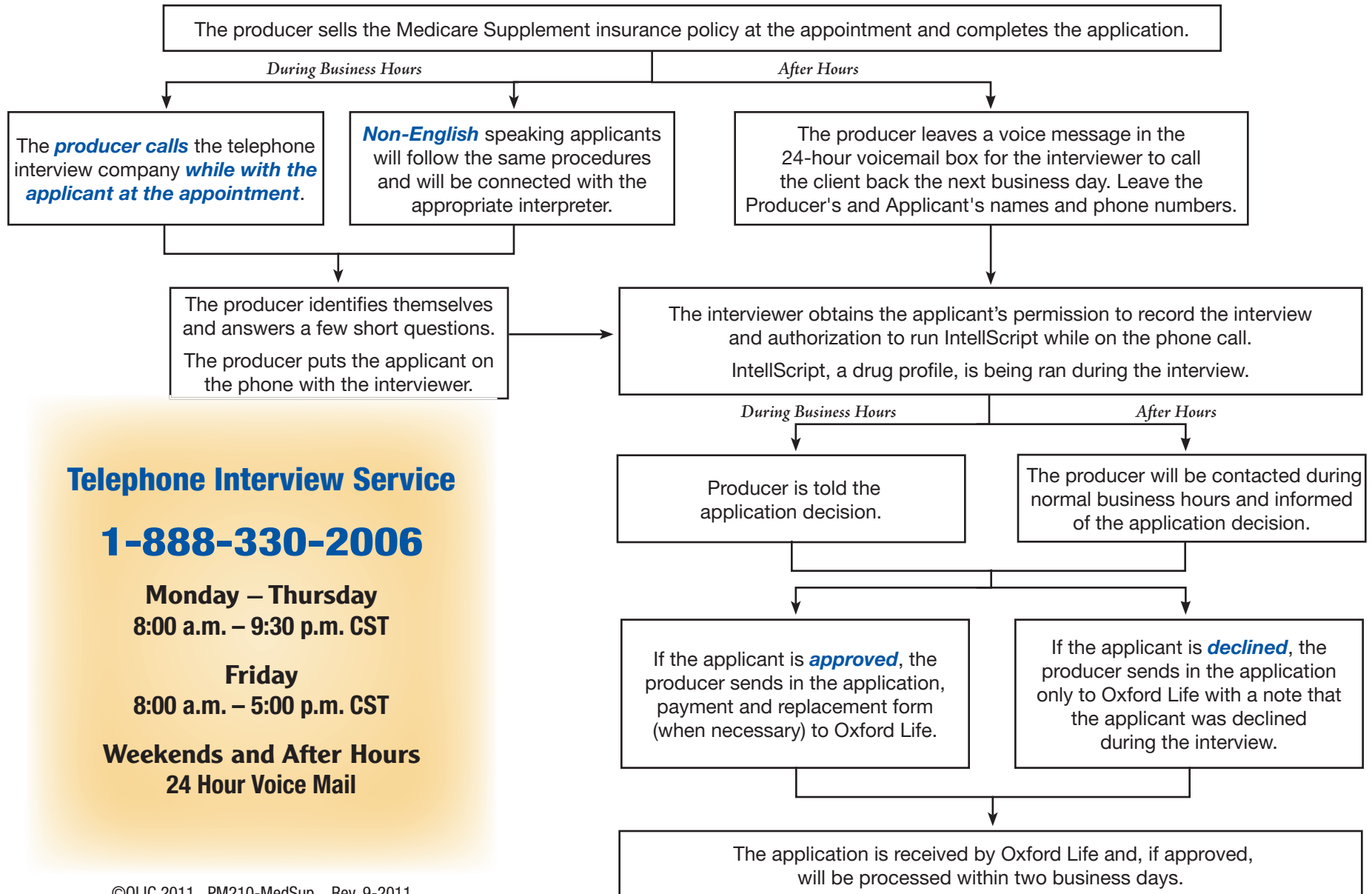


# Medicare Supplement Point-Of-Sale Interview and Decision Flow Chart



## Telephone Interview Service

**1-888-330-2006**

**Monday – Thursday**  
8:00 a.m. – 9:30 p.m. CST

**Friday**  
8:00 a.m. – 5:00 p.m. CST

**Weekends and After Hours**  
24 Hour Voice Mail